

Last Updated: 12 August 2024

By subscribing to or purchasing Avi Webdev's website maintenance and repair services, the Client agrees to these Payment Terms.

Payment Terms for Website Maintenance and Repair Services

These Payment Terms outline the conditions under which Avi Webdev ("we," "us," "our") provides maintenance and repair services. By engaging our services, you ("Client") agree to the following payment terms:

Payment Methods

Avi Webdev accepts the following payment methods:

- Credit/Debit Cards: Payments can be made through Visa, MasterCard, American Express, or other accepted cards.
- Bank Transfer: Details for direct bank transfers will be provided upon request.
- PayPal: For clients preferring to use PayPal, arrangements can be made for payment processing.

All payments are processed securely, and no payment information is stored by Avi Webdev.

Billing Cycle

- Recurring Services: For ongoing maintenance services, payment will be billed on a recurring basis as agreed upon in the service package (monthly, quarterly, or annually).
- One-Time Services: For one-time repair or maintenance requests, payment is due upon completion of the work unless otherwise agreed upon.

Payment Due Dates

- Recurring Payments: Payment for recurring services is due on the same day each billing cycle (monthly, quarterly, or annually), depending on the package.
- Initial Deposit: For projects that require deposits, the initial deposit must be paid before work begins. No work will commence until the deposit is received.
- Final Payment: For one-time services or custom projects, the final payment is due upon project completion or within 7 days of the invoice date.

Late Payments

- Grace Period: A grace period of 7 days from the invoice due date will be allowed for late payments.
- Late Fees: After the grace period, a late fee of 5% of the total invoice amount will be applied for every 14 days of delay.
- Suspension of Services: If payment is not received within 14 days after the due date, Avi Webdev reserves the right to suspend services, including ongoing maintenance, until payment is received.

Cancellation and Refunds

- Refunds: Please refer to the Refund Policy for specific details on eligibility for refunds.

- Pro-Rated Refunds for Cancellation: If the Client cancels an ongoing maintenance package before the end of the service period, Avi Webdev may offer a pro-rated refund based on the unused portion of the package, minus any applicable cancellation fees.
- Non-Refundable Fees: Deposits and setup fees for certain services may be non-refundable.

Failure to Pay

- Service Suspension: Avi Webdev reserves the right to suspend or terminate services if payment is not received within 30 days of the invoice due date.
- Collections: Any unpaid invoices past 60 days may be referred to a collections agency or pursued through legal means, with the Client responsible for any additional collection fees or legal costs.

Disputed Charges

If the Client disputes any portion of an invoice, the Client must notify Avi Webdev within 7 days of the invoice date. Both parties agree to work together in good faith to resolve the dispute. Any undisputed charges must still be paid on time.

Currency

All fees are quoted and payable in USD, unless otherwise agreed upon by both parties.

Taxes

The Client is responsible for any applicable taxes, including VAT, GST, or other sales or service taxes, in addition to the service fees unless otherwise stated.

Price Changes

Avi Webdev reserves the right to modify pricing for services. Any changes in pricing will be communicated to the Client at least 30 days in advance, and the Client will have the option to continue or cancel the services before the new rates take effect.

Payment Disputes

If a payment dispute arises, Avi Webdev reserves the right to suspend services until the matter is resolved. Both parties agree to attempt to resolve the dispute in good faith through discussion or mediation before taking any legal action.

Contact Information

For any billing inquiries or to make payments, please contact us at halo@aviweb.dev.